



## Visitor Days Terms and Conditions

These Terms and Conditions apply to the Visitor Days at Norjam International Jamboree 2025. Please read this document carefully and retain a copy for your reference.

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**Booking:** A secured place to visit the Norjam Jamboree once the registration form has been submitted and accepted and the payment has been paid subject to these Terms and Conditions.

**Event:** Visitor Days at Norjam International Jamboree on:  
**Sunday 10 August to Friday 15 August 2025** between the hours of 09:30 and 18:30.

**Organisers:** Norjam Executive Sub- Committee of Norfolk Scouts County Scout Council.

**Visitors:** All visitors must fulfil the following criteria:

- i. Adults that are active members of either the Scout or Guiding organisations.
- ii. and have an active involvement with a Contingent or member of Staff that are attending the Jamboree.
- iii. and be up to date with all compliance appropriate for the role held.

**Venue:** A pop-up tented village at The Royal Norfolk Showground, Easton, Norwich. NR5 0TT.

**Payment Deadline:** 28 days after the booking is submitted.

### Booking Terms and Conditions

#### 1. Registration

- 1.1 Registration is available via the Norjam Website only.
- 1.2 Visitors can select one day to visit the Jamboree per booking.
- 1.3 In the event of places on site being limited, places will be allocated to visitors on a first come, first served basis and may be limited to only one visit.
- 1.4 Further information can be found on the Norjam website [www.norjam.org.uk](http://www.norjam.org.uk)

#### 2. Payment

- 2.1 The Visitor Fee is £5 per adult (all Visitors must be over 18 years of age).
- 2.2 The Visitor Fee must be paid in full within 28 days of the registration being made and no refunds will be made for cancellation of bookings.
- 2.3 All payments must be in the form of cleared funds and be made by BACS transfer in GBP or cheque to:  
Account Name: Norfolk CNTY Scout CNCL Norjam  
Sort Code: 82-63-09 and Account Number: 80394147  
Quoting your booking reference or name.



## Terms and Conditions continued

### 2. Payment (continued)

or by cheque to:

Payable to: Norjam 2025

Norjam, Eaton Vale, Church Lane, Norwich. NR4 6NN.

Writing your booking reference or name on the reverse of the cheque.

### 3. Booking Requirements

All visitors must fulfil the following criteria:

- i. Adults that are active members of either the Scout or Guiding organisations.
- ii. and have an active involvement with a Contingent or member of Staff that are attending Norjam.
- iii. and be up to date with all compliance appropriate for the role held.

### Event Terms and Conditions

#### 4. Visitor Day Details

4.1 There will be six options for Visitor Days between Sunday 10 August and Friday 15 August 2025.

4.2 All Visitors must be met at the arrival gate by an adult member of the Contingent member of Staff that will host them for the day of their visit.

4.3 Visiting times are between the hours of 09:30 and 18:30 and all Visitors must be checked out prior to the evening programme commencing.

#### 5. What is Included?

5.1 The Visitor Fee covers access to the Jamboree for one day.

5.2 The Event Fee does not include travel to and/or from the Event, the provision of food, or personal equipment.

#### 6. Visitor Obligations

6.1 The Visitor are responsible for ensuring their own welfare, health, and safety.

6.2 Failure by Visitors to abide by the rules of The Scout Association or Girlguiding, or the Event-specific rules will be dealt with by the Organisers under the rules of the Scout Association or Girlguiding. This could include individuals not being allowed on site or being removed from the site with no refund.

6.3 Further event-specific rules/policies, as published on [www.norjam.co.uk](http://www.norjam.co.uk) will also apply for the safety, wellbeing and efficient functioning of the Event at the discretion of the Organisers.

### General Terms and Conditions

#### 7. Cancellation and Refund Policy

7.1 All Visitor fees are non-refundable.

7.2 Please be assured that the Organisers will remain vigilant to global changes in relation to the Covid-19 pandemic (and other matters) and will make timely decisions with the best interests of all parties at their heart.

## Terms and Conditions *continued*

### **7. Cancellation and Refund Policy (continued)**

7.3 If the Organisers need to cancel the Event due to circumstances beyond their control, money will be refunded to the extent that it has not already been spent or committed to be spent. This is likely to mean that, in some circumstances, no Event Fees or Staff Fees can be refunded. Such circumstances may include but are not limited to an outbreak of a public health concern.

### **8. Liability**

8.1 Visitors are responsible for ensuring all members of they have adequate travel and other insurance for attending the Event.

8.2 The Organisers are responsible for foreseeable loss and damage caused by them if they fail to comply with these Terms and Conditions or fail to exercise reasonable care and skill.

8.3 The Organisers are not responsible to Visitor for any loss and/or damage caused by your failure to comply with these Terms and Conditions and any rules/policies mentioned in condition 6, or any loss and/or damage that was not foreseeable.

8.4 The Organisers are not responsible for any damage, theft or loss caused to personal property brought into the Event.

8.5 References to liability in this condition (8) include every kind of liability arising under or in connection with these Terms and Conditions including liability in contract, tort (including negligence), misrepresentation, restitution or otherwise.

8.6 Nothing in this condition (8) shall limit any payment obligations set out in these Terms and Conditions.

8.7 Nothing in the Terms and Conditions limits any liability which cannot legally be limited, including liability for:

- a) Death or personal injury caused by negligence.
- b) Fraud or fraudulent misrepresentation.
- c) Breach of the terms implied by the Supply of Goods and Services Act 1982.

### **9. Waiver**

9.1 In making a booking all Visitors accept that:

- a) the activities provided at the Event may require a reasonable level of fitness and ability, and that participation in these activities entails risk which could result in physical or emotional injury, or damage to property or to third parties.
- b) participation is voluntary and any risks existing in the activities offered, responsibility will be assumed by the Visitor.

### **10. Data Protection**

10.1 The Organisers will only use your personal data for administrative purposes which include the following:

- a) to register you as a Visitor.
- b) to manage your relationship with us.
- c) to improve The Event website, services and marketing.

10.2 Full details of how photography, videos, and audio at the Event will be used are listed on the registration form.

## Terms and Conditions *continued*

### 10. Data Protection (continued)

10.3 If you do not consent to having your photo taken, being filmed, or being recorded at the Event, then it is your own responsibility to avoid this.

10.4 Data held will not be disclosed to anyone outside of the Scout Association or Girlguiding, or any other companies with which Norjam International Jamboree 2025 has arranged services for your benefit.

10.5 Under certain circumstances, you have rights under data protection laws in relation to your personal data including the right to receive a copy of the personal data the Organisers hold about you and the right to make a complaint at any time to the Information Commissioner's Office, the UK regulator for data protection issues ([www.ico.org.uk](http://www.ico.org.uk)).

10.6 If you are looking for more information on how The Organisers process your personal data including on data security, data retention and lawful processing bases, please access the Event website **Privacy Policy**.

### 11. Miscellaneous

11.1 These Terms and Conditions constitute the entire agreement between the parties and supersede and extinguish all previous agreements, promises, assurances, warranties, representations, and understandings between them, whether written or oral, relating to the subject matter.

11.2 Each party acknowledges that in agreeing to these Terms and Conditions it does not rely on and shall have no remedies in respect of any statement, representation, assurance, or warranty (whether made innocently or negligently) that is not set out in the Terms and Conditions. Each party agrees that it shall have no claim for innocent or negligent misrepresentation based on any statement in the Terms and Conditions.

11.3 These Terms and Conditions, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with it or its subject matter or formation shall be governed by and construed in accordance with the law of England and Wales.

11.4 Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to settle any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these Terms and Conditions or its subject matter or formation.

### 12. Changes to these Terms and Conditions

If it is necessary to vary or update these Terms and Conditions, the Organisers will publish the updated version to the Jamboree website indicating the date of the change.

Version 1 – issue January 2025.